

Licensing and Enforcement Activity Annual Report

SUMMARY OF LICENSING ACTIVITY	2022	2023
Apps Received	1,601	1,695
Apps Issued	1,240	1,347
Aps Renewed	9,832	10,031
Active Licensed Population	20,467	20,962
NBRC Therapist Multiple Choice Exam Pass Rate	67.20%	69.10%
NBRC Clinical Simulation Exam Pass Rate	70%	68.10%

SUMMARY OF ENFORCEMENT ACTIVITY

Consumer Complaints - Intake	2022	2023
Complaints Received	293	342
Closed Without Referral for Investigation	35	38
Referred for Investigation	258	304
Pending	0	0

Conviction/Arrest Notification Complaints	2022	2023
Complaints Received	374	391
Closed without Referral for Investigation	12	4
Referred for Investigation	362	387
Pending	0	0

Investigations	2022	2023
Open	620	691
Closed	596	688
Pending	162	160

Days to Complete Intake & Investigations	2022	2023
Up to 90 Days	524	569
91 to 180 Days	34	71
181 Days to 1 Year	29	37
1 to 2 Years	9	11
2 to 3 Years	0	0
Over 3 Years	0	0
Average No. of Days from Receipt of Complaint to Assignment to Investigator	1	1
Average No. of Days for All Investigation Outcomes (from start inv. to referral for prosecution or case closure without referral for prosecution)	47	53
Average Number of Days to from Receipt of Complaint to Referral for Prosecution or Case Closure Without Referral for Prosecution	48	54

Citations and Fines	2022	2023
Issued	41	50
Withdrawn/Dismissed/Reduced	0	1
Average No. of Days to Issue a Citation & Fine (from complaint receipt/inspection conducted to citation issued)	96	59

Total Amount of Fines	2022	2023
Assessed	\$38,950	\$55,910
Withdrawn/Dismissed/Reduced	\$0	\$615
Collected	\$27,850	\$59,351

Criminal/Civil Actions	2022	2023
Referrals for Criminal/Civil Action	0	0
Criminal Actions Filed	0	0

Attorney General/Disciplinary Actions	2022	2023
Cases Opened/Initiated	35	42
Cases Closed	21	18
Cases Pending	23	33

Number of Days to Complete AG Cases	2022	2023
Up to 1 Year	14	13
1 to 2 Years	7	5
2 to 3 Years	0	0
Over 3 Years	0	0
Average Number of Days to Impose Discipline	486	465

Formal Actions Filed/Withdrawn/Dismissed	2022	2023
Statement of Issues Filed	0	1
Accusations Filed	16	25
Restraining/Restriction/Suspension Orders Granted	3	3
Statement of Issues Withdrawn/Dismissed	0	0
Accusations Withdrawn/Dismissed	0	1
Average Number of Days from Closure of Investigation to I	312	283

Administrative Outcomes/Final Orders	2022	2023
License Applications Denied	0	0
Revocation	7	5
Surrender of License	2	1
Probation with Suspension	0	1
Suspension Only	0	0
Probation Only	11	11
Public Reprimand/Public Reproval/Public Letter of Reprima	1	0
Other Decisions	0	0
Total	21	18

Probation	2022	2023
Probations Completed	7	8
Probationers Pending (close of FY)	49	51

Subsequent Discipline	2022	2023
Probations Revoked	2	2
Probationers License Surrendered	1	1
Additional Probation Only	0	0
Suspension Only Added	0	0
Other Conditions Added Only	0	0
Other Probation Outcome	0	0

Petition: Modification/Term. of Probation	2022	2023
Granted	3	1
Denied	0	0

Petition Reinstatement of Revoked License	2022	2023
Granted	0	5
Denied	2	0

Cost Recovery	2022	2023
Ordered	\$198,419	\$162,499
Collected	\$165,037	\$185,159