

Licensing and Enforcement Activity Annual Report

Apps Received	1,601	1,695	1,487
Lic Issued	1,240	1,347	1,369
Lic Renewed	9,832	10,031	10,126
Active Licensed Population	20,467	20,962	21,324
NBRC Therapist Multiple Choice Exam Pass Rate	67.20%	69.10%	80.60%
NBRC Clinical Simulation Exam Pass Rate	70%	68.10%	68.30%

Complaints Received	293	342	274
Closed Without Referral for Investigation	35	38	42
Referred for Investigation	258	304	230
Pending	0	0	2

Complaints Received	374	391	373
Closed without Referral for Investigation	12	4	12
Referred for Investigation	362	387	361
Pending	0	0	0

Open	620	691	591
Closed	596	688	634
Pending	162	160	123

Up to 90 Days	524	569	533
91 to 180 Days	34	71	53
181 Days to 1 Year	29	37	30
1 to 2 Years	9	11	18
2 to 3 Years	0	0	0
Over 3 Years	0	0	0
Average No. of Days from Receipt of Complaint to Assignment to Investigator	1	1	1
Average No. of Days for All Investigation Outcomes (from start inv. to referral for prosecution or case closure without referral for prosecution)	47	53	54
Average Number of Days to from Receipt of Complaint to Referral for Prosecution or Case Closure Without Referral for Prosecution	48	54	55

Issued	41	50	53
Withdrawn/Dismissed/Reduced	0	1	0
Average No. of Days to Issue a Citation & Fine (from complaint receipt/inspection conducted to citation issued)	96	59	58

Assessed	\$38,950	\$55,910	\$39,123
Withdrawn/Dismissed/Reduced	\$0	\$615	\$0
Collected	\$27,850	\$59,351	\$46,692

Referrals for Criminal/Civil Action	0	0	0
Criminal Actions Filed	0	0	0

Cases Opened/Initiated	35	42	36
	21	18	31
	23	33	27

Up to 1 Year	14	13	25
1 to 2 Years	7	5	6
2 to 3 Years	0	0	0
Over 3 Years	0	0	0
Average Number of Days to Impose Discipline	486	465	427

Statement of Issues Filed	0	1	0
Accusations Filed	16	25	31
Restraining/Restriction/Suspension Orders Granted	3	3	3
Statement of Issues Withdrawn/Dismissed	0	0	0
Accusations Withdrawn/Dismissed	0	1	0
Average Number of Days from Closure of Investigat	312	283	270

License Applications Denied	0	0	0
Revocation	7	5	7
Surrender of License	2	1	2
Probation with Suspension	0	1	4
Suspension Only	0	0	0
Probation Only	11	11	17
Public Reprimand/Public Reproval/Public Letter of R	1	0	1
Other Decisions	0	0	0
Total	21	18	31

Probations Completed	7	8	12
Probationers Pending (close of FY)	49	51	54

Subsequent Discipline	2021-22	2022-23	2023-24
Probations Revoked	2	2	0
Probationers License Surrendered	1	1	3
Additional Probation Only	0	0	1
Suspension Only Added	0	0	0
Other Conditions Added Only	0	0	0
Other Probation Outcome	0	0	0

Petition: Modification/Term. of Probation	2021-22	2022-23	2023-24
Granted	3	1	4
Denied	0	0	0

Petition Reinstatement of Revoked License	2021-22	2022-23	2023-24
Granted	0	5	2
Denied	2	0	0

Cost Recovery	2021-22	2022-23	2023-24
Ordered	\$198,419	\$162,499	\$343,308
Collected	\$165,037	\$185,159	\$173,798